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| **Article ID:** | 2046 |
| **Article Name:** | My oven is getting too hot |
| **Topic Location:** | Cooking/Oven/Usage/Performance |
| **Meta-data:** | Too hot, very hot, burning |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

Our ranges of ovens have different types of door depending on their features. These can have 2, 3 or 4 glasses in the door.

Depending on the number of glass panes the door has, this will reduce the temperate in the outer part of the door. For example if you have 2 glasses on your oven door it is normal to have an external temperature of around 80ºC.

But if you have a door with 4 glass panes the temperature can be significantly lower, around 40ºC.

Most of our ovens have an internal ventilator to keep the outer part of the door at low temperature for securing safe interacting. Please refer to your instruction manual to understand if your oven is equipped with this special feature.

If this is not the case, and your oven is not equipped with this special feature, the high temperature of the door is normal. During cooking, the door of the oven can reach at 60ºC above the ambient temperature.

Ovens equipped with pyro-cleaning function will get quite hot during the cleaning phase. This is normal as the temperature inside the oven will reach almost 500ºC. You will notice that the air coming out from the oven is quite hot.